



Direct Ship Cabinet Special Order Agreement

Thank you for supporting Habitat for Humanity through your purchase at the ReStore. Proceeds from this sale help fund affordable housing in our community. Please read the following carefully. This agreement outlines the terms and conditions for **manufacturer direct ship cabinet orders** and serves as a binding contract between the customer and the ReStore. The ReStore acts solely as the **distributor of these products and we are not the designer**.

Product Details

- Cabinets are shipped in **flat boxes and unassembled**.
- Cabinet assembly, installation, and any modifications are the **sole responsibility of the customer**.
- All cabinets are **custom/special ordered** specifically for the customer and their project.

Measurements & Professional Guidance

- All cabinet orders are placed using **measurements provided by the customer**.
- Please note that the ReStore is **not responsible for measurement errors, fit issues, functionality or layout concerns**. We act solely as the **distributor of these products and we are not the designer**.
- Customers are **strongly encouraged to seek a professional opinion** (such as a contractor, designer, or installer) prior to placing their order to ensure accurate measurements, functionality, layouts and appropriate cabinet selections.

Payment Terms, Freight & Shipping Charges

Customer must:

- Pay **100% of the cabinet order total at the time of purchase**.
- Be responsible for **all freight and shipping charges** associated with the order **at the time of purchase**.

Discounts

Direct ship cabinet orders are **not eligible for any discounts, promotions, or loyalty programs, including customer appreciation, military discounts, special promotions, or royalty points**, due to special ReStore pricing.

No Returns, Cancellations, Store Credits or Refunds



Habitat for Humanity®

Peninsula and Greater Williamsburg

ALL SALES ARE FINAL – PLEASE READ CAREFULLY

- Because cabinets are **special ordered and shipped direct to the customer, ALL SALES ARE FINAL.**
- Customer's printed name acknowledgement below must match the name on the provided identification card and on the method of payment, if not paying in cash.
- Direct-shipped cabinet orders **cannot be returned, exchanged, canceled or refunded** for any reason, including measurement errors, incorrect address, change of mind, or project changes.
- Once an order is placed, it **CANNOT be canceled or modified.**
- The ReStore **cannot issue any store credits, refunds or shipping charge reimbursements.**

Damage or Missing Parts

- If your order arrives with any damage, please contact **Dylan Goddard, Sales Representative for ACD Liquidators**, who will manage the resolution directly. Dylan can be reached by phone or text at **717-503-9400**, or by email at **dylan.goddard@acdliquidators.net**.
- All damage must be reported within 30 days of receipt. Replacement parts will ship out within 3 days of claim confirmation with the vendor.
- When reporting damage, please provide the specific part that is damaged, clear photos of the damage, and your **order number**.
- **Habitat ReStore does not assist** with damage or missing parts for direct ship cabinet orders. **ACD Liquidators will handle all aspects of the claim and coordinate the replacement accordingly.**
- **Please do not discard or dispose of any damaged items or packaging until replacement parts have been received.**

Acknowledgment & Agreement

*I acknowledge that I have read, understood and agreed to the above terms and conditions when placing my cabinet manufacturer direct ship order with the Habitat for Humanity ReStore, including the acknowledgement that **all sales are final.***

***Signature will be required at
time of purchase.***

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Type	Item ID	Size	Color	Quantity	Price	Total Cost